



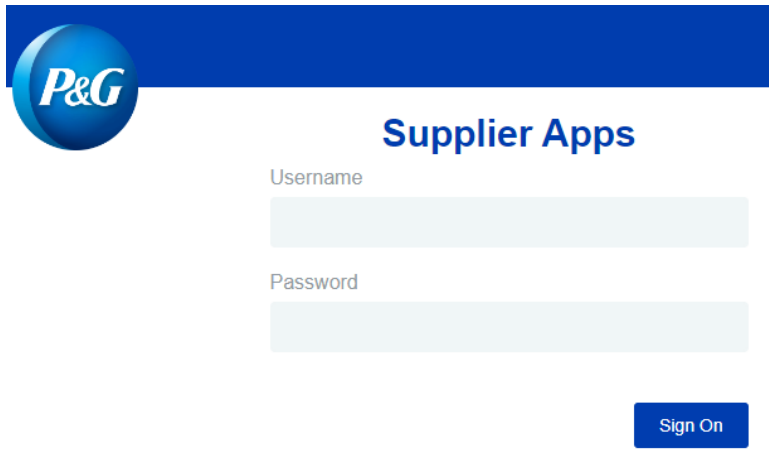
**P&G SUPPLIER'S GUIDE:**

# How to Request Callback?

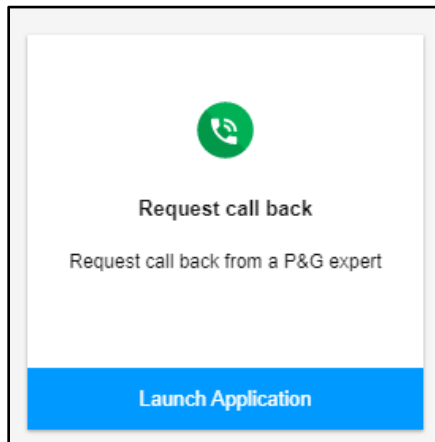
**Request Callback allows you to:**

- Request call assistance from P&G experts.

To view **Request Callback Application**, go <https://pgsupplier.vpn.pg.com/> and enter your P&G Supplier Portal Login Credentials.



Click **Request Callback** Application.



**Step 1:** Choose the better schedule for you. In requesting for a callback slot, please choose the Expert for your region with the skill that aligns with the help you need. (e.g. Invoice Payment, Supplier Portal, etc)

Your Time	Expert	Skills	Language(s)	
00:00 - 00:30 Tomorrow	 Krystel	PG Internal users ONLY, Coupa users support	English, Spanish	<input checked="" type="checkbox"/> Request
00:30 - 01:00 Tomorrow	 Krystel	PG Internal users ONLY, Coupa users support	English, Spanish	<input checked="" type="checkbox"/> Request
00:00 - 00:30 Thursday	 Krystel	PG Internal users ONLY, Coupa users support	English, Spanish	<input checked="" type="checkbox"/> Request
00:30 - 01:00 Thursday	 Krystel	PG Internal users ONLY, Coupa users support	English, Spanish	<input checked="" type="checkbox"/> Request
14:30 - 15:00 Thursday	 Renz	Invoices billed to India Middle East and Africas	English	<input checked="" type="checkbox"/> Request
17:30 - 18:00 Thursday	 Karlan	Invoice Payment, Supplier portal, NA CA Billed Invoices	English	<input checked="" type="checkbox"/> Request
00:00 - 00:30 Friday	 Krystel	PG Internal users ONLY, Coupa users support	English, Spanish	<input checked="" type="checkbox"/> Request

**Step 2:** Fill out the required information required and click Submit.

We will call you on January 30, 2020 at 14:00 at number

Phone number

Your issue

Please describe your issue with as much detail as possible. That way our expert will be able to prepare for the call


[← Go back](#)


**Step 3:** Once you submit your Call Back Request, you will receive a confirmation e-mail with the Call Back Request details.



For **Callback** concerns, e-mail us at [supplierapps.im@pg.com](mailto:supplierapps.im@pg.com)

Updated as of June 2024

Renz [redacted] will call [redacted] at +63-928 to resolve your issue.

 Request Call Back <supplierapps.im@pg.com> on behalf of [redacted]  
Required [redacted]


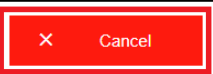
 We couldn't find this meeting in the calendar. It may have been moved or deleted.

 Thursday, June 10, 2021 2:30 PM-3:00 PM 

Test only. Will cancel

Please expect to receive separate email for the meeting invitation.

**Step 4:** If you want to cancel your Call Back Request, you may click the Cancel.

14:30 - 15:00 Thursday	 Renz	Supporting SGT Time Zone Supplier Only, Invoice billed to India Middle East and Africas	English	
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**Cancel requested call**

Are you sure you want to cancel the requested call from **June 10, 2021 at 14:30** ?

