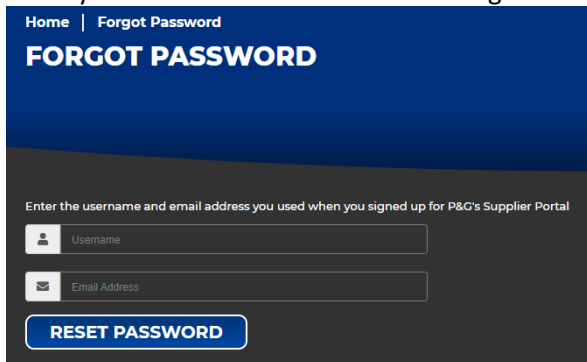




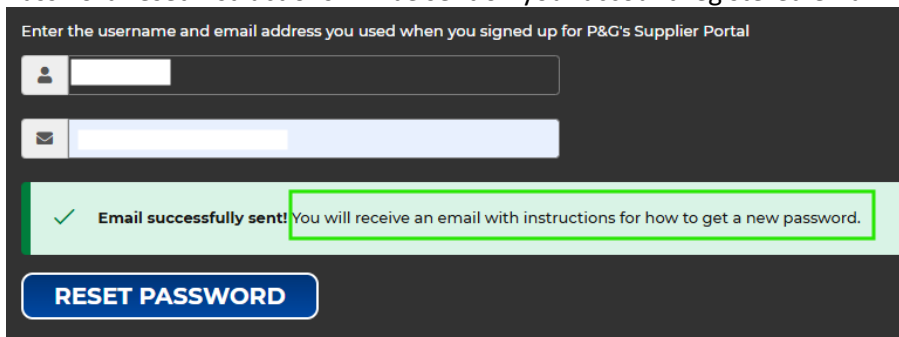
## How to Reset P&G Supplier Portal Password?

**Step 1:** To reset your password, please go to this link: <https://pgsupplier.com/forgot-password>

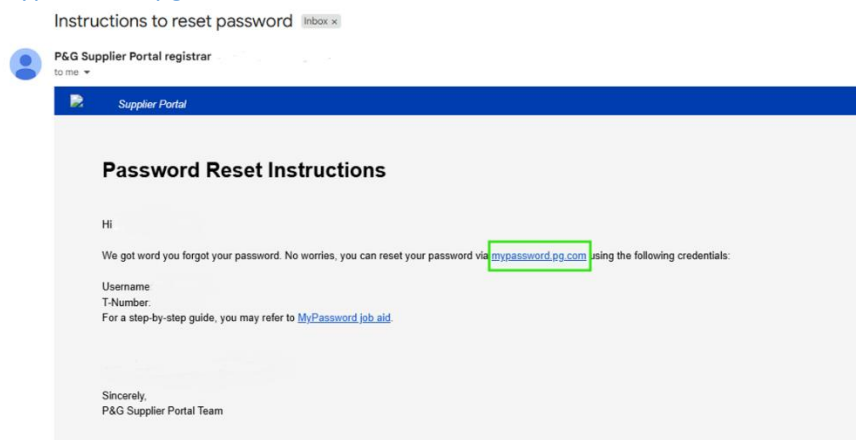
Enter your account username and the registered email address. Then click on the reset password button.



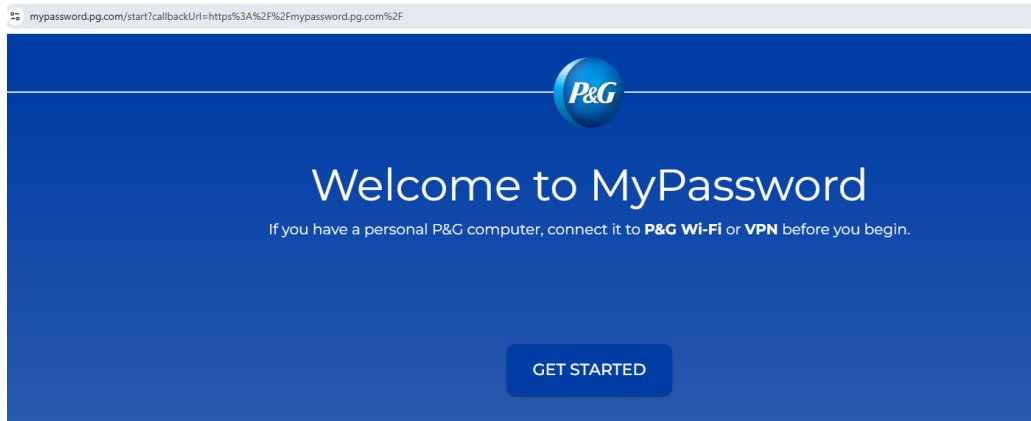
Password reset instructions will be sent on your account registered email.



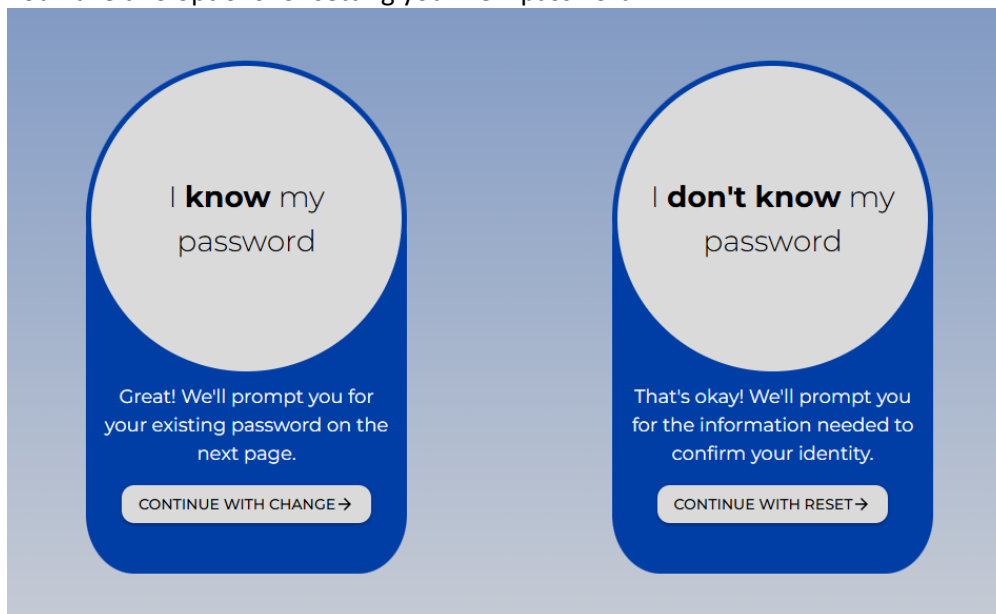
**Step 2:** Go to your mailbox and check the email sent by P&G Supplier Portal Registrar. From the email received, click [mypassword.pg.com](https://mypassword.pg.com)



**Step 3:** You will be redirected to the <https://mypassword.pg.com/> website. Then click “GET STARTED”.



You have two options for setting your new password:



Option 1: I **know** my password - Make sure to provide your correct password, as the system will not allow you to proceed if you input an incorrect password.


You will be directed to the next screen where you will need to input your username and the correct password.

Option 2: I **don't know** my password - If you do not know your password, select this option.



You will be directed to the screen where you will need to input your username and TNumber.

**Step 4:** The next step is to input the authentication code, which will be sent to your registered primary authentication method. Once you enter it successfully, your account will be authenticated.

**Step 5:** You will now be asked to input your desired password. Ensure that this meets the criteria provided and confirm before submitting.




**Create a New Password for (Username)**


  
 

New password must:

- ✗ be at least 12 characters in length
- ✗ include at least 1 valid special character: ! # \$ ( ) , - / : ? \_
- ✗ include no invalid special characters (see list above)
- ✗ include at least 1 uppercase character (A-Z)
- ✗ include at least 1 lowercase character (a-z)
- ✗ include at least 1 number character (0-9)
- ✗ not contain (your name)
- ✗ match when retyped

**Step 6:** Once your password is successfully updated, you will see the following confirmation screen. You will also receive an email confirming the successful password change.



Your password has been **successfully updated!** 


**Please read the information below before closing this window:**

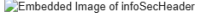
**Windows Users:**  
Lock your workstation using **[WINDOWS KEY]+[L]**, then unlock it using your **new password**. In the event your new password doesn't work, **try your previous password**. Connecting to P&G's intranet will sync your new password for login.

**Mac Users:**  
Your P&G password has been updated and will be used the next time you log into a P&G application. The password used to log in to your Mac can be changed in System Settings.

**Passwordless Login:**  
No action is required. Your passwordless login will continue to work.

P&G Password Change Notification

 mypassword.im@pg.com  
to me



**Your password has been updated!**

**The new password for your account:** **has been processed successfully.**


**What you need to do:**

If you are aware of this change to your password, no action is necessary.

If you did not update your password, please reset it now [here](#). Then, submit a security incident to [securityincident.im@pg.com](mailto:securityincident.im@pg.com)

**Need help?**

Additional help can be found in the [Password Management Help Guide](#) or at [gethelp.pg.com](http://gethelp.pg.com)



**Congratulations, you have now completed the password change process and will be able to log into your account.**