

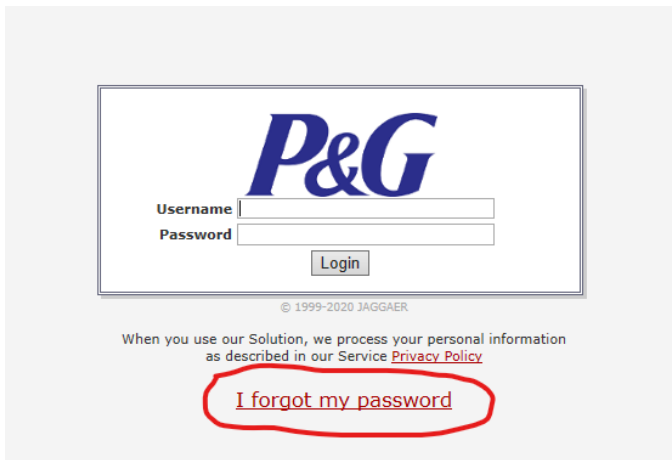
P&G – Supplier Base Management

SBM Supplier – Cannot Login – Lost Credentials

If your Admin has followed the guide to properly setup an SBM Supplier User i.e. provided access and a Login-name you can use below steps.

If your Admin has not assigned a Login-name, chances are you are not setup as a User. (in this case use the Guide: **SBM – Adding More Portal Users**)

If you are having trouble logging in or do not know your credentials, preferred method is to click Forgot Password at login page. <https://app11.jaggaer.com/portals/pg>



Otherwise Admin can navigate to Gear icon, and click the Key icon to Reset your password, you will receive an email.

