

Jaggaer transition Frequently Asked Questions

1. What is the scope of the transition?

The Scope of Jaggaer PO management are Storeroom Purchase Orders with 45xxxxxxx series, and under the P&G SAP boxes A7P and ANP for ASIA, F6P for Europe, Middle East Africa, N6P for North America, and L7P for Latin America.

There is NO change for the non-storeroom area where we continue managing orders via Coupa, or those PO's with 800xxxxxxx series.

Invoicing is out of scope for Jaggaer. There is NO change in the invoicing process for these PO's.

2. What happened to Ariba with the introduction of Jaggaer?

Ariba has been discontinued as supplier connectivity platform for P&G Storeroom Purchase Orders. Jaggaer replaced Ariba.

Order management like transmission, confirmation, and maintenance is now in Jaggaer.

3. Is there any cost associated with the transition?

Jaggaer does not charge any fees for suppliers to participate except B2B or Business to Business connection (Direct connection to ERP system).

You can establish your profile once, and experience what JAGGAER Supplier Portal can offer.

- a. A profile and network listing, searchable by over one million procurement and sourcing users.
- b. Support communications and training materials.
- c. The ability to review and act on notifications or communications received from customers.

d. An unlimited number of users, and roles for your employees

4. I want to register an account in Jaggaer supplier portal, what do I need to do?

Access the teams form and follow the instructions:

<https://forms.office.com/r/de6DYN5URj>

5. I want to have a direct connection/B2B/Enterprise account, what do I need to do?

- Your entry point in Jaggaer will be a regular account.
- New B2B suppliers will start the transition starting JFM 2025. Send your supplier details (Supplier number, supplier name and supplier country) to P&G B2B transition lead Kryshia fallas.k@pg.com.

6. How do I find my supplier number?

Open a PO PDF you have under P&G and view your supplier number using the guide below.



7. How do I access Jaggaer supplier portal?

Please use the link below.

<https://app12.jaggaer.com/portals/pg2>

8. Where can I find the Jaggaer training materials?

Access the teams form and follow the instructions:

<https://forms.office.com/r/de6DYN5URj>

Or find them in <https://pgsupplier.com/view-purchase-orders>

9. How do I know if I have a Jaggaer supplier portal registered account?

If you acted on the supplier invitation sent during the period of transition, then you should have received your credentials via email (username and PW).

If you need your credentials resent, Reference a Storeroom purchase order (45xxxxxxx) and look for the P&G contact. Request the P&G contact to resend your supplier credentials.

10. Who do I contact for issues/concerns/questions on Jaggaer?

Supplier support portal: <https://www.jaggaer.com/supplier-support>

Ticket link: <https://www.jaggaer.com/submit-supplier-support-request/>

Global Phone numbers: English Only support

<https://www.jaggaer.com/support/support-phone-numbers>

11. Who to contact for issues/concerns/questions related to Purchase Order?

Please refer to the P&G contact on purchase order